

Now! All Seal Rock Water District customers can pay their bills 24/7 with our Interactive Voice Response (IVR) system

Here is another fast and convenient way for you to pay your bills 24/7! No computer necessary. Simply call toll-free 855-603-9201.

What is the IVR system?

The IVR (Interactive Voice Response) system provides you with a complete bill payment system over the phone.

You can pay your bills anytime and anywhere. All you need is a phone.

How does it work?

You dial the toll-free number (855-603-9201), and provide your Seal Rock Water account number.

The IVR system will tell you your account balance, the payment due date, and then guides you to make your payment.

You continue to make payments using a credit card, debit card, or eCheck.

You are provided with a confirmation number and notified whether the transaction was successful or not.

At the end of the call, you also have the option to set up autopay.

What if I have autopay already set up?

If you already have autopay set up, IVR does not replace your autopay, but offers you another way to pay your bill by phone!

Additionally, you may make a payment with a live operator from our payment center, if you'd prefer. To speak with a live operator, please call 800-720-6847.

Both the IVR system and our payment center offer service in English and Spanish. (Note: Payment center Spanish service hours vary.)

If you have questions about IVR, call Xpress Bill Pay at 800-766-2350. Xpress Bill Pay is the online payment portal for Seal Rock Water District.

xpress BILL PAY

SIX-STEP SOLUTION TO PAY BILLS OVER THE PHONE

